**Amendments to the Specification**

Please amend the paragraph at page 18, line 23, to page 19, line 19, line 16, as follows:

Figure 7B illustrates an embodiment of a queuing locator 705. The queuing locator 705 includes a location table 706. The location table 706 contains an attribute set list 707, an address list 708, an application list 709 and a status list 710. The attribute set list 707 contains attribute identifiers for call center application attributes. The queuing locator 705 may contain a separate attribute classifier program for receipt and identification of attributes associated with new applications received in the call center. The attribute set list 707 performs a similar function to a conventional Skill/Split Hunt Group. For example, applications having the same attribute set (*e.g.* "Attributes2") may be considered to belong to the same Skill/Split Hunt Group. The address list 708 performs the same function as the list of addresses 703 in the basic locator 701. Likewise, the application list 709 performs the same function as the list of applications 704 of the basic locator 701. The status list 710 keeps track of the status for various applications in the call center. For example, the status list may keep track of whether an application is available, busy, or off-line. While an application may in some circumstances be able to hold a call, if a flow object is attempting to transfer a call to an application in a particular attribute set, the queuing locator 705 will select for the flow object an application in the attribute set list 707 that is available over one that is busy. For example, the location table 706 indicates that for a flow object seeking an application having "attributes 2,", the queuing locator 705 would select the application 1 of workstation 102a which is listed as "available" over the application 2 of workstation 102c which is listed as "off-line". Similarly, for a flow object seeking an application having "attributes 1", the queuing locator 705 would select application 1 of workstation 102d which is listed as "available" over the other application having "attributes 1" which are all listed as "busy".